

Hello all,

CECC is currently battling a COVID outbreak. In order to manage the additional restrictions and enhanced protocols in place we must limit movement throughout the institution and on the living units.

The following options are still available to contact your client:

Inmates are able to call cell phones through the enhanced phone system.

**Access defence through Bell at 1-866-322-5422. However, appointments will be limited to 13:00, 14:00 or 15:00 for a maximum time limit of 30 minutes and no double booking.**

There is also the defence counsel messaging project where you can send a brief message to your client at [DefenceMessagesCECC@ontario.ca](mailto:DefenceMessagesCECC@ontario.ca).

We have NOT suspended professional visits. If you wish to attend the institution we recommend that your visit be through the glass for safety reasons. The following enhanced procedures are in place: schedule your visit in advance with the institution; undergo health screening before entering the facility (this includes screening for symptoms, questions about travel, contact with someone who may be sick and a temperature check; bring and wear a non-offensive mask or face covering when visiting). A mask may be provided and anyone who presents with symptoms or fails the screening will not be allowed to proceed with the scheduled visit.

We do not have the resources to facilitate private calls to lawyers or to print off material for your client.

These restrictions will remain in effect for the duration of the outbreak.

Thank you for your cooperation and patience as we navigate these challenges.

Sincerely,

**Karen Stoffers**

**Deputy Superintendent Operations**

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