

On behalf of Thomson Reuters and the Ontario courts:

- **CaseLines** will be changing its name to **Case Center**. Thomson Reuters and Ontario are excited to be working together to improve the CaseLines (Case Center) user experience by releasing a new and improved interface that is coming later this year (Version 7).
- As Thomson Reuters prepares for the new version in the Ontario Courts, please be advised that private law firms with their own CaseLines (Case Center) subscription may have the ability to access new features in beta version beginning in spring/summer 2023.
- There will be no interruption to CaseLines (Case Center) services and availability.
- Question regarding the new version of CaseLines (Case Center) should be directed to Thomson Reuters: 1 800 290-9378 email: decsupport@thomsonreuters.com
- Members of the public and profession should check the Ontario Superior Court of Justice and Ontario Court of Justice CaseLines (Case Center) notices often to find out more information about when the new version will be implemented.
- Links:
 - Ontario Superior Court of Justice
 - [https://www.ontariocourts.ca/scj/notices-and-orders-covid-19/#PROVINCIAL NOTICES](https://www.ontariocourts.ca/scj/notices-and-orders-covid-19/#PROVINCIAL_NOTICES)
 - Ontario Court of Justice
 - <https://www.ontariocourts.ca/ocj/caselines/>

What is Case Center (formerly *CaseLines*)?

[Case Center](#) is currently used by Ontario Courts to offer digital documents for both judges, lawyers and all participants in the trial.

- [Welcome to CaseLines](#) (now Case Center) Introductory video
- Currently used by the [Ontario Superior Court](#) (SCJ) and [Court of Justice](#) (OCJ) – click the links to see additional information from the Courts including FAQs
- Almost 4 k cases a month are run by the courts using it
- Dependent on Wi-Fi signals in courts since it a cloud-based system

The [LSO created an Introduction webpage](#) & FAQs for your reference.

The [LSO CPD also offered courses](#) on Caselines – Search by Filter: Caselines to view [REPLAYS](#)

For additional information about what Case Center is, including tutorials, videos, etc.

https://answers.legalprof.thomsonreuters.com/casecenter_canada/

Support is also available there for any additional questions.